



# CrisisGo Client Story: Evergreen Park Community HSD

## Maximizing Safety Drills with Escalation to First Responders

### About The Client



**Evergreen Park  
Community HSD 231**  
9901 South Kedzie Ave.  
Evergreen Park, IL 60805  
[www.evergreenpark.org](http://www.evergreenpark.org)

**Customer Since:** 2017

"Our CrisisGo is linked in with supervisory personnel in the police department. By the time I get an Alert, they get it at the same time, and they can send in the cavalry immediately. I would say that proved to me and the rest of the administrative team that this was a good investment."

**Tim Donohoe**  
Director of Facilities  
Evergreen Park  
Community HSD 231

### Challenges Faced

Evergreen Park Community HSD needed a system that would allow them to alert their staff to emergencies and run school safety drills while connecting with local first responders.

While Evergreen Park had advanced School safety measures, which included an internal emergency warning system for their building, they did not have a way to alert their staff to danger on their mobile devices or conduct safety drills that directly connected with local law enforcement.

### Proposed Solution

Evergreen Park looked at a few different options for strengthening their school safety, and they included the Deputy Chief and former SWAT commander from their local law enforcement as part of the conversation. After looking at their options, Evergreen Park decided that CrisisGo would best meet their school safety needs.

By using CrisisGo to perform their school safety drills and emergency alerting, Evergreen Park was able to:

- Alert all their stakeholders with a single audible notification to let users know there's an emergency.
- Include first responders in their safety drills and emergency communications.
- Test their safety tools and features when running school safety drills.

### Outcomes

Evergreen Park found value in the speed and effectiveness of emergency alerting with CrisisGo. Tim Donohoe, Director of Facilities for Evergreen Park, noted that they have had numerous successful safety drills with CrisisGo. He informed that during one drill, the Alert from CrisisGo reached first responders approximately 3 minutes before their standard emergency response through police dispatch.

Donohoe stated, "When we finished our drill and we all got back together to go over what happened, what went well, and what didn't, I had asked the police department to give me the time that they were notified, and there was close to a 3 minute separation between the time CrisisGo activated and how they would have been notified otherwise."